



Quality Assurance Policy

Dump It will adopt, lead and fully support a formal and continuing program of review, evaluation and improvement of our operations at all levels and across all businesses, to continually provide our customers with the highest quality products and services that meets or exceed their needs, requirements and expectations.

Dump It believes in the importance attached to quality assurance systems and controls and the need to establish clear goals and strategies to implement and monitor preventative programs, practices and responsibilities. It is our policy to comply with all requirements of ISO 9001:2015 Quality Management Systems, relevant Australian Standards, and approved Codes of Practice.

Through a process of continual improvement, we ask all employees to strive to achieve zero tolerance toward errors, non-conformance and non-acceptable standards of work. The management team will:

- Accept their responsibilities stated within the company policies and procedures; Make every reasonable effort to provide correct information to employees on time, every time to allow successful completion of works and services;
- Develop quality awareness throughout the company;
- Ensure all supervisory staff are aware of and accept their responsibilities to implement and integrate company policies and procedures in the workplace; and
- Establish, record and review measurable objectives.
- Ensure all quality assurance records are completed and compiled, and are freely available for the client's perusal.

In return, Dump It seeks the co-operation of all employees through consultation and involvement to:

- Follow company policies and procedures and applicable standards at all times;
- Maintain and respect all materials and equipment provided;
- Use and maintain tools, inspection and test equipment in the proper manner; and
- Co-operate with, support and promote quality assurance in the workplace.

Dump It is aware of the importance of environmental protection and ensures that practices are conducted in such a way as to minimise any unnecessary environmental damage.

A handwritten signature in blue ink, appearing to read "Matthew Calleija".

Matthew Calleija
Director